

JMS ENGLISH ACADEMY

Affiliated to CBSE, New Delhi

Grievance Redressal Mechanism of (School Name) JMS ENGLISH ACADEMY

The School Name & Address JMS ENGLISH ACADEMY KAPISA, DANGANJ VARANASI are having Their own Grievance Redressal System is an informal manner i.e. through direct supervision of Of the Principal of each school. But in formal sense along with the provision of suggestion Boxes, the Grievance Redressal Cell of all the schools was created in 2020. The functions of the Cell is to look into the complaints lodged by any student and judge its merit. The Grievance Cell Is also empowered to look into matters of harassment. Anyone with a genuine grievance may Approach the School Principal or address his/her grievances to the Students Grievances Cell In case the person is unwilling to appear in self, grievances may be dropped in writing at the Letterbox/ suggestion box of the Grievances Cell Placed at the Administrative Block as well as Academic Block of each school.

Members of Grievance Redressal Cell:-

S.No	Name	Designation	Mobile No
01	Mr. Shubhash Yadav	Member (Manger)	8400841111
02	Dr. Ramesh Chandra Singh	Committee Head (Principal)	9984143007
03	Mr. Prashant kumar Singh	Member (School Teacher) M	8318415836
04	Miss. Surabhi Singh <	Member (School-Teacher) E	7007290199
05	Mr. Narendra Yadav	Member (School Teacher) M	6389065948
06	Mrs. Reeta Yadav	Member (School Teacher) F	7897312620

Objective

The objective of the Grievance Cell is to develop a responsive and accountable attitude among All the stakeholder in order to maintain a harmonious educational atmosphere in the institute.

A Grievance Cell has been constituted for the redressal of the problems reported by the students of The school with the following objectives.

Principal

Manger

NOTE:- THIS COMMITTEE MEETING SHOULD BE EVERY THREE MONTH'S